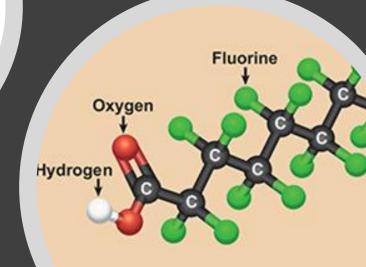
Managing Through A Crisis

- Rich Howlett NJ Water Association
 - Rich Calbi Ridgewood Water
- Kareem Adeem Newark Water and Sewer
 - Bob Fischer PS&S

Association of Environmental Authorities

Spring Utility Management Conference March 9, 2021





Managing Through a Crisis The Superstorm Sandy Case Study

Robert C. Fischer – Senior Director Water Resources, PS&S

Presentation Agenda

- Introduction
- Crisis vs. Emergency
- Case Study Hurricane Sandy
- Finding Opportunity Amid Crisis
- Presentation Takeaways







Emergency vs. Crisis

Emergency

- Usually Short Term, Limited in Duration
- Limited in Scope
- Limited in Number of Stakeholders Effected
- Limited in Cost

Crisis

- Often Long Term, Extended in Duration
- Extensive Scope
- Extended Number of Stakeholders Effected
- Expansive in Cost

Case Study – Hurricane Sandy

Bayshore Regional Sewerage Authority





- Bayshore Regional Sewerage Authority
 - 16 MGD Wastewater Treatment Plant
 - 2 Fluidized Bed Incinerators
 - Services 7 Municipalities and 1 Sewerage Authority
 - 2 parallel treatment trains built 24 years apart at different elevations
 - Located in 4 different flood zones and erroneously located in the Coastal Barrier Resource System.

October 29, 2012











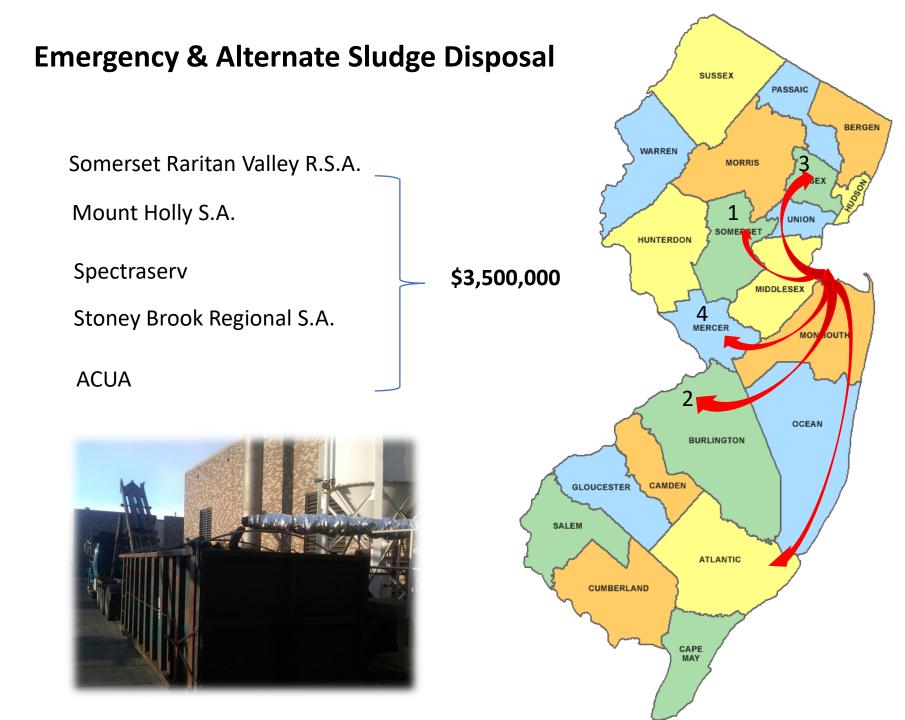




Main Pump Stations Recycle Pump Stations Blower Buildings Administration Building Incineration Buildings **Emergency Protective Measures** Sludge Removal Primary sludge Pump Stations Power Distribution System

\$45,000,000 to date



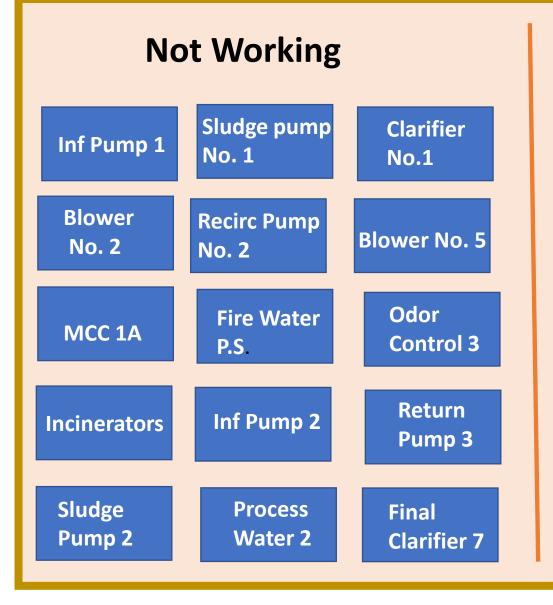




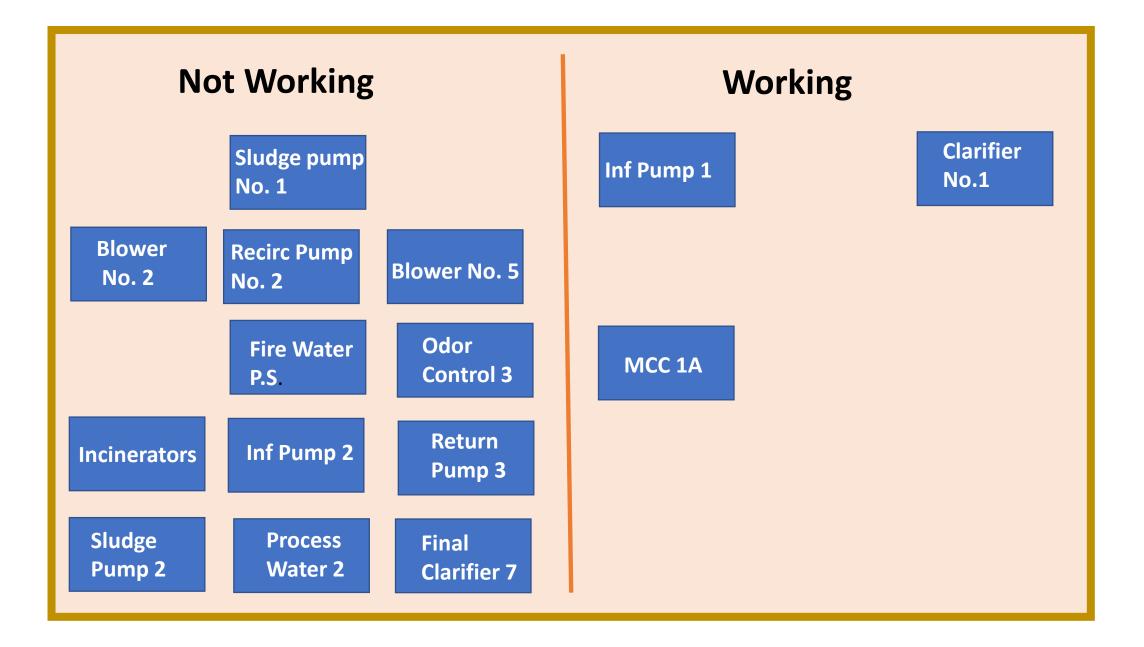


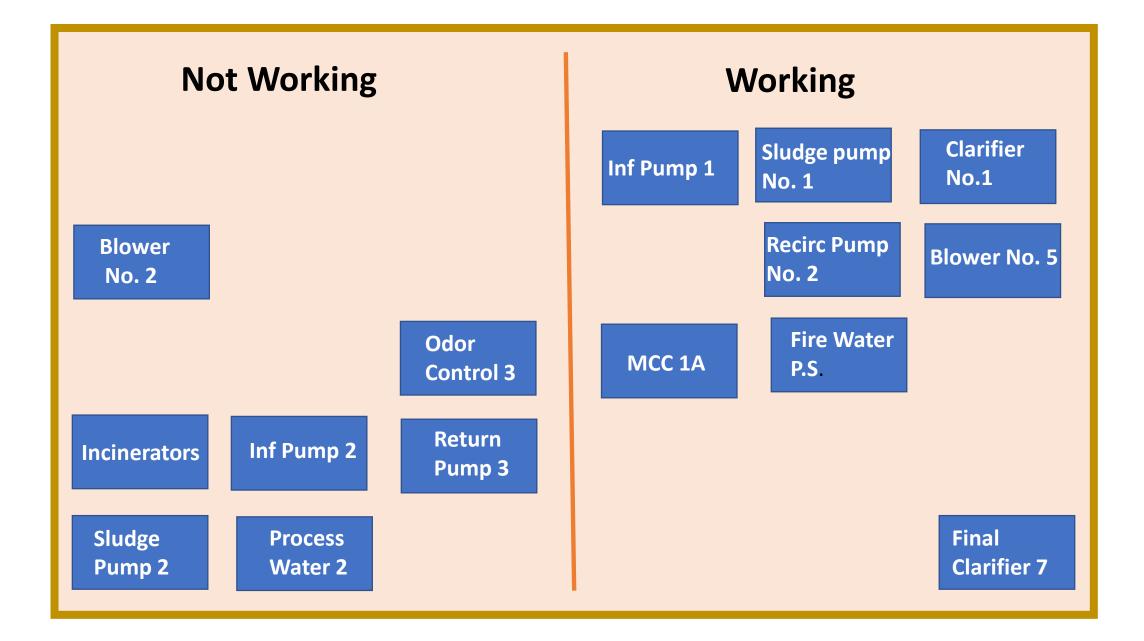
Emergency Response "Keeping the Staff Motivated"

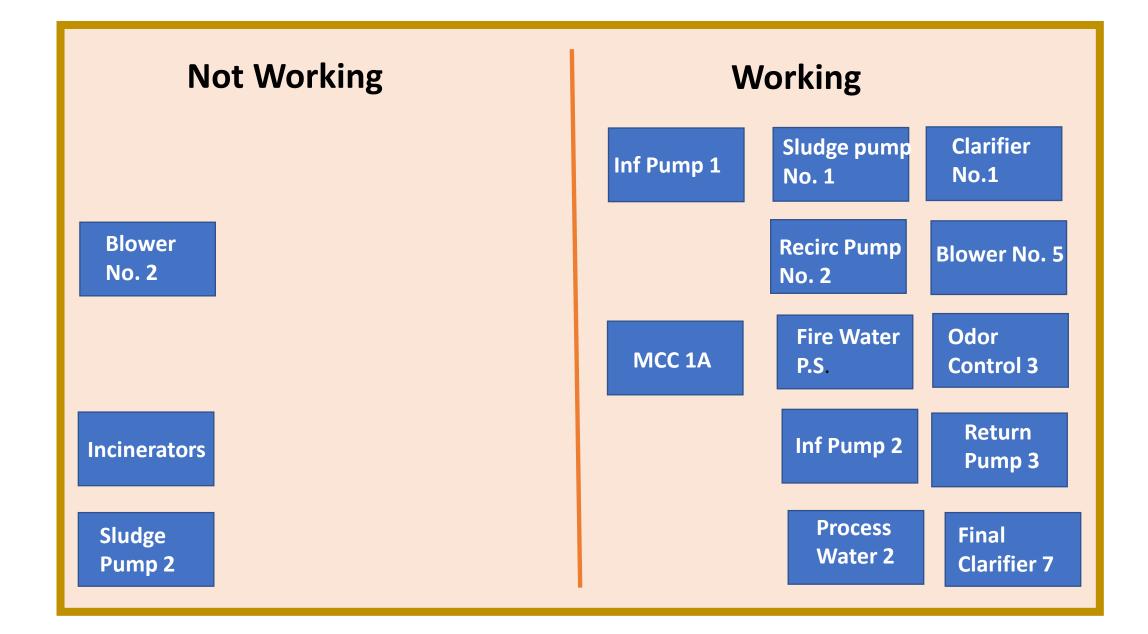




Working

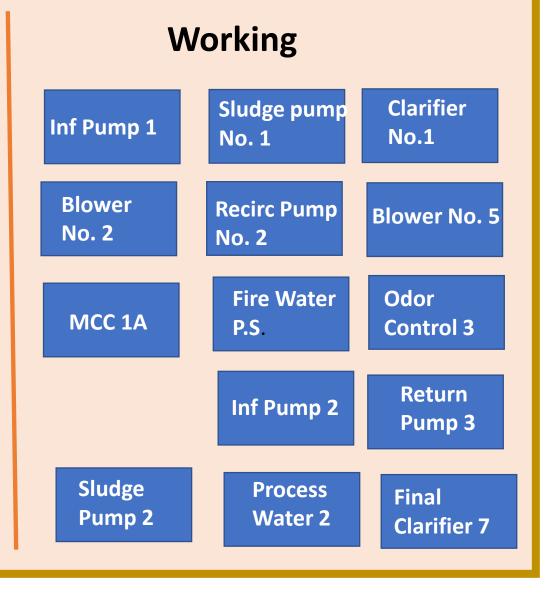






Not Working

Incinerators

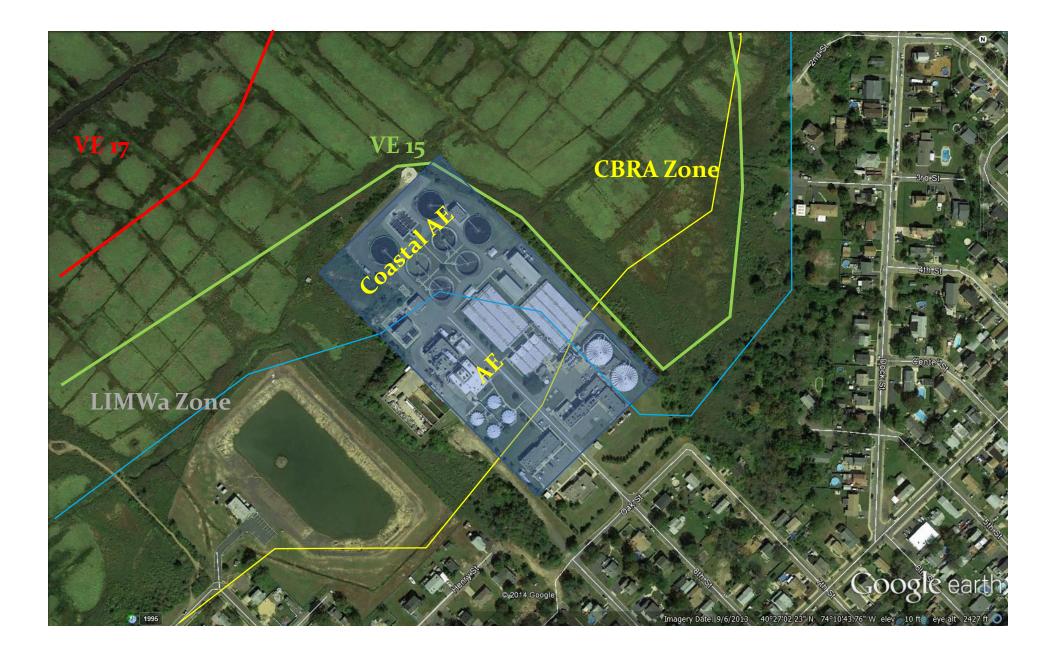






Mitigation "You Can't Build That Here"

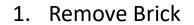




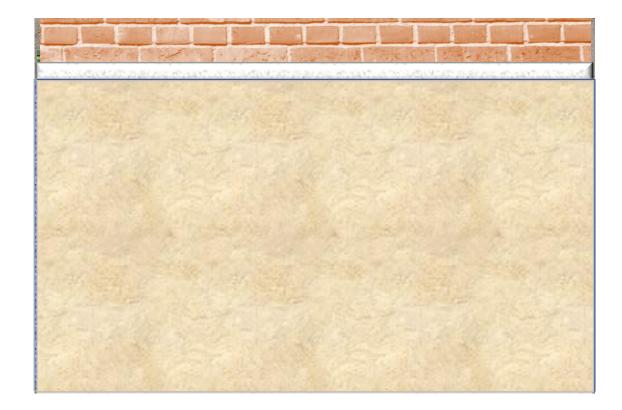


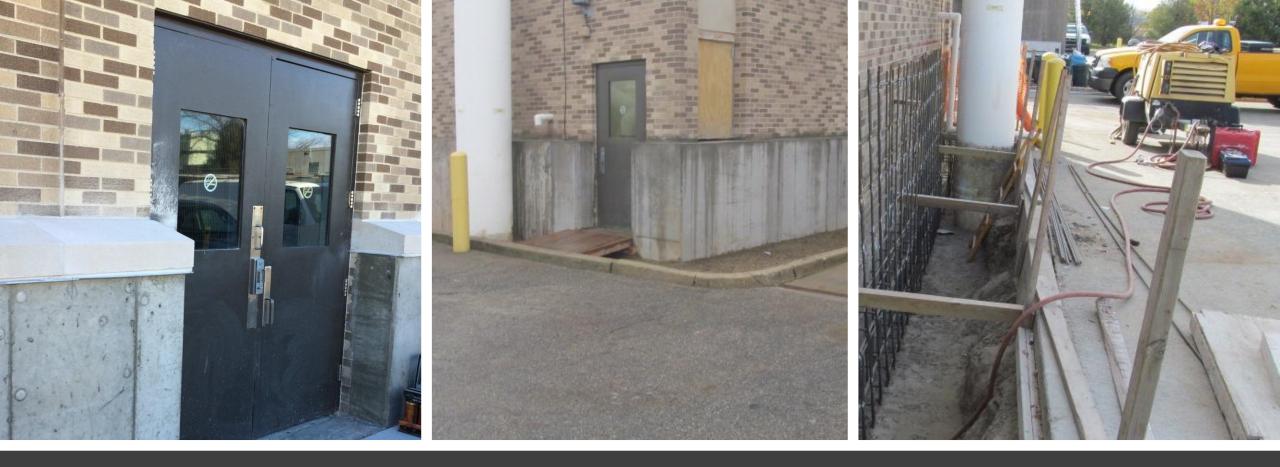


Anatomy of the Flood Wall



- 2. Support brick
- 3. Install steel
- 4. Form and pour
- 5. Protective layer



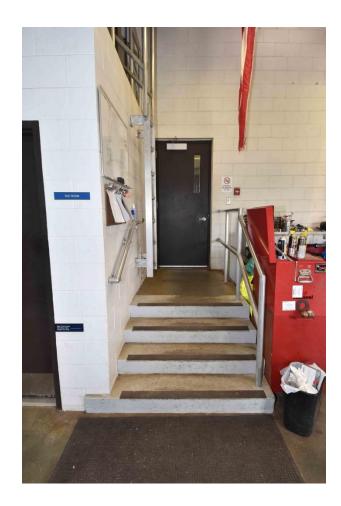


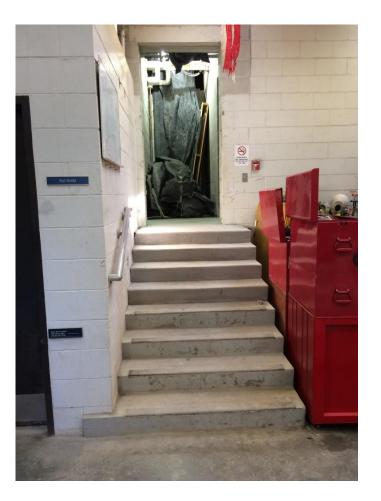
Building Flood Walls



Elevating Equipment

"Out of the Box Thinking"







Challenge – Funding "Bridging the gap"





NJOEM/FEMA

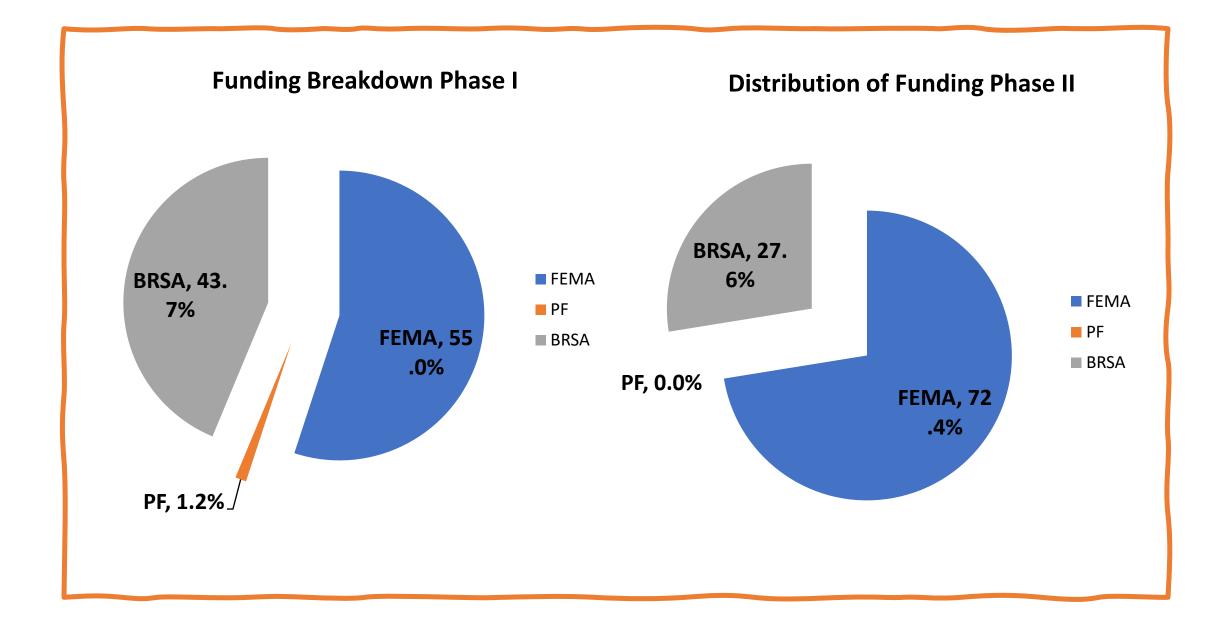
NJEIT/NJDEP

Cash Flow





Contractors





Opportunities "Turning Crisis into Opportunity"



Turning Crisis into Opportunity

- Added Redundancy to Power Distribution System where it didn't exist
- Sewage Sludge Incinerator Act Rules implemented on time and in compliance
- New membrane aeration basin diffuser system installed in all 8 aeration basins
- Process air blower buildings consolidated
- Older process air blower building converted to storage building

Summary

A Crisis Lifecycle

• Event

3

- Emergency Response
- Recovery
- Mitigation
- Opportunities and Challenges

"Leadership Will Turn Challenge Into Opportunity"

